

DAVIS LABORATORIES

FORMERLY: DAVIS QUALITY ENGINEERING, INC.

RETURN TO: 611 LUNAR AVE, BREA, CA 92821

DEAR VALUED CLIENT OF DAVIS LABORATORIES

AS A CHECK ON THE QUALITY OF OUR SERVICES, PLEASE ASSIST US
IN EVALUATING OUR RECENT EFFORTS ON YOUR BEHALF.

1. DATE(S) OF MOST RECENT PERFORMANCE. _____
2. DID OUR SCHEDULER ACCOMMODATE THE TIME
AND DATE YOU REQUESTED? _____
3. WAS OUR CREW ON TIME? _____
4. WERE THEY PROPERLY EQUIPPED? _____
5. WHERE THEY DRESSED PROPERLY AND DID THEY
PRESENT THEMSELVES IN A PROFESSIONAL MANNER? _____
6. DID YOUR INVOICE CORRECTLY REFLECT THE HOURS
ON THE JOB-SITE? _____
7. DID OUR CREW LEAVE ANY EQUIPMENT ON SITE? _____
8. OVER-ALL, ON A SCALE FROM 1 TO 5, HOW WOULD
YOU RATE YOUR EXPERIENCE WITH OUR FIRM? _____
 1. THE GREATEST
 2. GOOD JOB
 3. ABOVE AVERAGE
 4. MARGINAL
 5. DEFINITELY NEEDS IMPROVEMENT

ADDITIONAL COMMENTS: _____

COMPANY NAME: _____

CONTACT: _____ PHONE: _____

Thank you for your response